# Course Evaluation

*(Your responses will be kept confidential.)*

*How did you find the course?  Please mark with an X the appropriate boxes in the table below.*

| | Strongly Disagree 1 | Disagree 2 | Neutral 3 | Agree 4 | Strongly Agree 5 |
|---|---|---|---|---|---|
| **Learning** | | | | | |
| 1. The Course Guide helped me understand the coverage of the course, its design and requirements. | | | | | |
| 2. The Study Guides helped me learn the topics covered in the MOP more effectively than just by studying them on my own. | | | | | |
| 3. The additional references helped enhance my understanding of the topics. | | | | | |
| 4. The multimedia materials helped highlight concepts covered in the MOP. | | | | | |
| 5. The Discussion Forums helped me better understand the topics. | | | | | |
| 6. The Live Chat Sessions (*if there was one scheduled*) helped me better understand the topics. | | | | | |
| 7. Building the Glossary in each module helped reinforce my understanding of the terms used in the NTP MOP. | | | | | |
| 8. The Exercises and the feedback I got from doing them helped reinforce what I learned. | | | | | |
| 9. Overall, the course helped me understand the policies and procedures discussed in the NTP MOP. | | | | | |
| **Design** | | | | | |
| 1. The Course Guide was useful in helping me understand the course design and course requirements. | | | | | |
| 2. The modular design (MOODLE) of the course following the chapters of the NTP MOP facilitated learning. | | | | | |
| 3. The course in general and the modules were well organized. | | | | | |

| | Strongly Disagree 1 | Disagree 2 | Neutral 3 | Agree 4 | Strongly Agree 5 |
|---|---|---|---|---|---|
| 4. In general, the instructions given were easy to follow. | | | | | |
| 5. The Activity Guides were useful. | | | | | |
| 6. Access to the Course Facilitator for guidance was easy and useful. | | | | | |
| 7. Access to the IT Specialist was easy and useful. | | | | | |
| 8. The following features of the course site were useful: | | | | | |
|     a. News and Announcements | | | | | |
|     b. Messages | | | | | |
|     c. Calendar | | | | | |
|     d. Discussion Forums | | | | | |
|     e. Access to Grades | | | | | |
|     f. Progress Bar | | | | | |
|     g. The Navigation Block | | | | | |
|     h. Others (please specify:_____ _____ | | | | | |
| 9. The time allotted for the entire course s just right. | | | | | |
| **Engagement** | | | | | |
| 10. I found the course site easy to navigate. | | | | | |
| 11. Learning was made interesting in the course site. | | | | | |
| **Conclusion** | | | | | |
| 12. I believe learners will understand the NTP MOP better by going through this online course rather than studying the whole manual from cover-to-cover on their own. | | | | | |
| 13. I would recommend this eLearning course to my supervisors and co-workers as an alternative to the regular face-to-face course on NTP MOP. | | | | | |
| 14. I would recommend this eLearning course to co-workers as a refresher course on the NTP MOP. | | | | | |
| 15. I would want to take eLearning courses on other topics in the future. | | | | | |

*To help us better understand your experience in this course and preferences in learning in general, please answer the following questions.  Mark your choice/s with an X.*

1. Did you require assistance from anyone to navigate through the course site?
       \_\_\_\_ Yes
       \_\_\_\_ No

2. If you answered "yes" to the question above, from whom did you get help? (may check more than one answer)
       \_\_\_\_ from a co-worker
       \_\_\_\_ from a family member
       \_\_\_\_ from a friend outside of work
       \_\_\_\_ from the eLearning Course support staff
       \_\_\_\_ Others (please specify):_____
   _____

3. If you answered "yes" to question #1, what kind of assistance did you need? (may check more than one item)
       \_\_\_\_ borrow or request access to PC or laptop
       \_\_\_\_ help with general use of the PC or laptop
       \_\_\_\_ help with accessing the course site (log-in, password, etc.)
       \_\_\_\_ help with navigating through the course site and its various features
       \_\_\_\_ help with completing the course requirements
       \_\_\_\_ Others (please specify):_____
   _____

4. What difficulties did you encounter related to this course? (may check more than one item)
       \_\_\_\_ lack of time to study
       \_\_\_\_ lack of or slow internet connection
       \_\_\_\_ feeling of isolation from other co-learners and "teachers"/bored with self-study
       \_\_\_\_ lack of material or moral support from supervisors and/or co-workers
       \_\_\_\_ lack of clear incentive to complete the course
       \_\_\_\_ Others (please specify):_____
   _____

5. Which would you prefer?
       \_\_\_\_ shorter course (please specify): _____
       \_\_\_\_ longer course (please specify): _____

6. Which module/s did you have most difficulty with? In what way? How can we improve them?
   _____
   _____
   _____

_____
_____
_____

7.  If you were given a choice between the conventional face-to-face training and eLearning on the NTP MOP, which would you prefer?

    _____ a. conventional face-to-face training

    _____ b. eLearning

8.  If your answer to #5 is "a," what are your reasons? (you may check more than one item)

    _____ attendance in conventional course is on official business time; not so for this course

    _____ opportunity to travel outside of workstation

    _____ opportunity to interact with colleagues outside of work

    _____ access to feedback to questions and concerns is easier and faster

    _____ I prefer to study in the company of other people

    _____ Others (please specify):

    _____

9.  If your answer to #5 is "b," what are your reasons? (you may check more than one item)

    _____ I can study on my own time

    _____ I can study from wherever I am

    _____ I can still attend to priority concerns not related to the course even while enrolled

    _____ I have access to necessary support through the Course Facilitator and IT Specialist

    _____ I prefer to study on my own

    _____ Others (please specify):

    _____

Additional comments:

_____
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_____          _____
        Name of Respondent                        Date accomplished

*Thank you for your feedback.*